

Monthly Status Report for Complaints of September 2025

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	10	20	25	5	0
DPS	56	163	161	58	0
RTAs/Issuers	1	11	10	2	0
Total	67	194	196	65	0

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	46	113	124	35	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	46	113	124	35	0

Nature of Complaints Received:

Internal

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	3	11	11	3	0
Demat / Remat Related (II)	3	16	15	4	0
Transaction Statement Related (III)	3	11	8	6	0
Improper Service Related (IV)	22	71	77	16	0
Charges Related (V)	19	35	40	14	0
Delivery Instruction Related (DIS) (VI)	1	0	1	0	0
Closure (VII)	18	46	47	17	0
Manipulation / Unauthorised Action (VIII)	12	20	22	10	0
Company / RTA Related (IX)	0	1	1	0	0
Others (X)	32	96	98	30	0
Total	113	307	320	100	0